



Cross- Functional Teams: Working with Allies, Enemies, and Other Strangers

Glenn M. Parker

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In this completely revised version of his best-selling book, *Cross-Functional Teams: Working with Allies, Enemies, and Strangers*, author and consultant Glenn Parker updates his definitive practical guide to include his recent work in team rewards and recognition, communications technology, and multicultural and virtual-team issues. This new edition contains fresh examples and additional case studies of successful cross-functional teams from IBM, Parke-Davis, Xerox, Boeing, BOC Gases, government agencies, and more. Parker offers concrete advice and inspiration to team leaders, team members, and senior management. *Cross-Functional Teams* delivers a team operating manual to executives, team leaders, human resource professionals, and students of organizational behavior and provides a tool kit of assessment surveys, worksheets, checklists, and even sample training programs to help launch and sustain effective teams.

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